



MyTruAdvantage | P.O. Box 428 Columbus, IN 47202-0428 | 844.425.4280 | www.MyTruAdvantage.com

EFT & ERA Set Up

Make sure to complete instructions for BOTH EFT and ERA set-up.
Signing up for EFT will not automatically sign you up to receive ERAs.

Instructions - EFT

1. Login to your RedCard EFT/ERA enrollment page (enroll.ach835.com/new)
2. Hover over “Admin” in the top menu bar and select “Manage EFT Profiles”
3. Click the “Edit/Review” link on the right
4. In the “Reason for submission” section, select the payer(s) you want to add to your existing enrollment
5. Click the green “Submit” button.

Instructions - ERA

1. If you want to receive ERA’s for the newly added payer(s), click “Edit/Review” link in the Provider panel on the Home page.
2. In the “Clearinghouse Information” section, click “Add Payer”
3. Expand the “Payer Name” dropdown and select the payer(s) you added to your EFT enrollment in step 4 above.
4. Click the green “Submit” button.
5. You should see the newly enrolled payer(s) in the Profile panel on the Home page with your selected clearinghouse.

**Change HealthCare isn’t listed as an option when selecting a Clearinghouse, if this is your clearinghouse please chose TKSoftware as your clearinghouse and email us at provider.services@siho.org to let us know you selected TKSoftware as your clearinghouse.