



MyTru Advantage

2026

Over-the-Counter (OTC) Benefits



Get OTC products at no additional cost to you.

As part of your plan, you have an allowance to spend on over-the-counter (OTC) health care products that don't require a prescription.* You can choose the option that works best for you: have items delivered right to your door with no shipping cost, or pick them up at your local CVS Pharmacy®. Please note, you must be an active plan member at the time you place your OTC order.



Three ways to order:

Pick up at any CVS Pharmacy**

Use your CVS Benefit Card to purchase OTC health care products.

Order online

Visit cvs.com/benefits and create or sign in to your account.

Order by phone

Please call OTCHS:
1-855-577-5196 (TTY: 711)
Monday through Friday,
9 AM to 8 PM local time.

What to know about your OTC benefit:

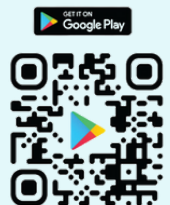
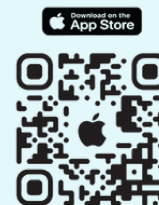
- All MyTruAdvantage plans include up to a \$100 allowance every 3 months.
- If you don't receive your order, or if it arrives defective or damaged, please call 1-855-577-5196 (TTY: 711) within 30 days of placing the order. If an item is not in stock, it may be replaced with an item of similar or greater value.
- Items can be delivered by mail to your home at no charge. Please allow 5 days for delivery.
- Your OTC benefit can be utilized multiple times throughout the month.



Download the OTC Health Solutions mobile app on the App Store (iOS) or Google Play (Android).

App features:

- View your current balance.
- Scan items to confirm eligibility.
- Check out with the digital barcode.



*Please refer to your plan documents for OTC allowance information.

**Excluding Target, Schnucks and select other CVS Pharmacy locations.

MyTruAdvantage has HMO and PPO plans with a Medicare contract. Enrollment in MyTruAdvantage depends on contract renewal. MyTruAdvantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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